



**demelza**

extraordinary care for extraordinary children

# Bubble Rush FAQs

## When will my t-shirt and wrist band arrive?

We will post your t-shirts and wrist bands to the address you registered with two weeks prior to the event date. We will let you know when we've posted them out to you.

## What do I do if my t-shirt and wristband don't arrive before Bubble Rush?

Please contact us the week before the event if you're yet to receive them. We may suggest that they will be collected on the day if they're unlikely to arrive to you on time.

## Can I change my wave number and start time on the day?

Your wave number and start time are set and cannot be altered on the day due to our maximum capacity for health and safety reasons.

## Can I bring spectators?

Yes of course, spectators are allowed to attend and make the most of our event village.

## Is there food and drink available?

All supporters will be able to purchase food and drink in the event village, such as burgers, ice cream, cold and hot refreshments.

## Can I bring my own food and drink?

You're more than welcome to bring your own food and drink. We would suggest all supporters bring their own water to stay hydrated.

## How long is the course?

Bubble Rush Hailsham is shorter than other Bubble Rush events, the route is just under 2.5km, but Bubble Rush Hailsham has double the bubbles! You will be able to visit each Bubble Station up to four times!

## Can I bring donations with me on the day?

Yes of course. We will have a donation station available with the information tent, located in the event village.



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### Is there a bag drop?

No, all changes of clothes, picnics and larger items will need to be kept in your car. Personal belongings such as phones and wallets should be kept on you at all times.

### What shall I wear on the day?

Whilst you can walk, run, dance or toddle your way through the bubbles. We advise to wear appropriate footwear, such as trainers, to this event to ensure your safety when participating.

### Can I stay after I've taken part?

Of course, please make the most of our event village.

### Are tickets available on the day?

This will depend on our capacity. We would advise supporters to book in advance to guarantee a ticket.

### Can I bring my dog with me?

Dogs are not permitted. For the safety of all our supporters, we cannot allow any animals on the course, and for hygiene reasons they must not go into the bubbles.

### Why can't I register my children on their own?

Children under the age of 16, must take part alongside a paying adult and be accompanied throughout the event.

### Is there a minimum sponsorship?

There is no minimum sponsorship requirement for this event however, we ask that all participants try to raise at least £15 if possible.

### Is the course accessible for all?

Yes, the course is accessible for all. Please ensure you make yourself known to event staff at the start line (wheelchair only) and you will be able to leave first to ensure ease and space. Be mindful that if you take the pushchair through the bubbles they may mark or stain the pushchair fabric.